

Recent Additions/Changes to CERS

December 2013 Update

This document summarizes significant additions and changes to CERS (California Environmental Reporting System) from September 2013 through December 2013. Previous summaries of CERS additions/changes are available on the [CERS Version History](#) page.

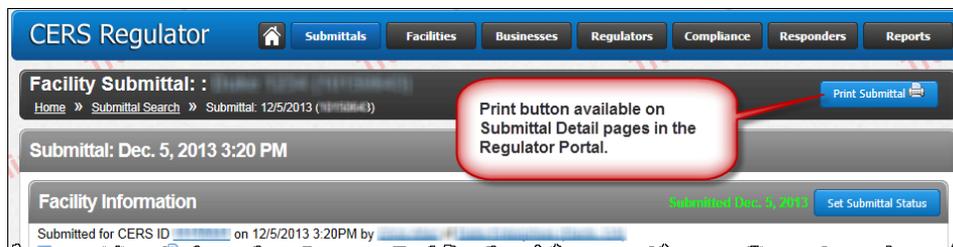
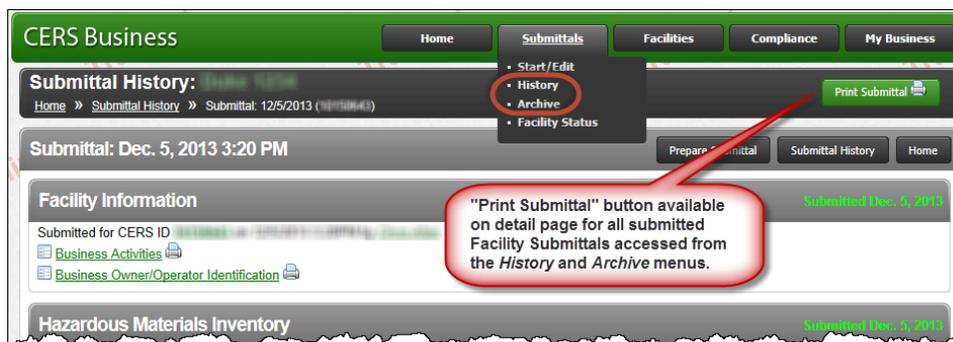
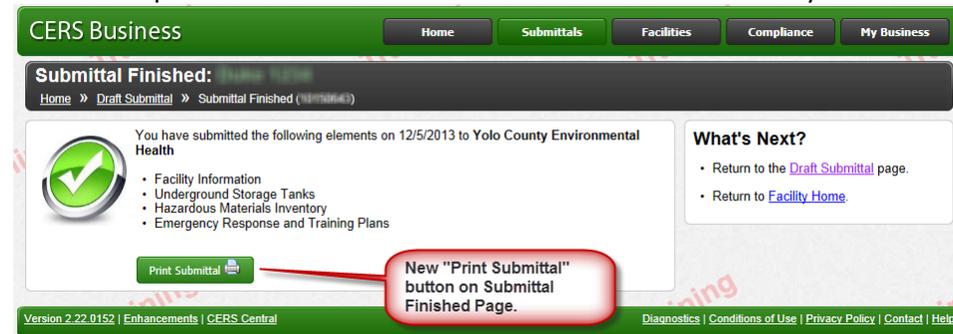
Questions about this document, as well as any general technical support questions related to CERS can be directed to CERS Technical Support at cers@calepa.ca.gov. General information about CERS is available at the CERS Central web site (<http://cers.calepa.ca.gov/>).

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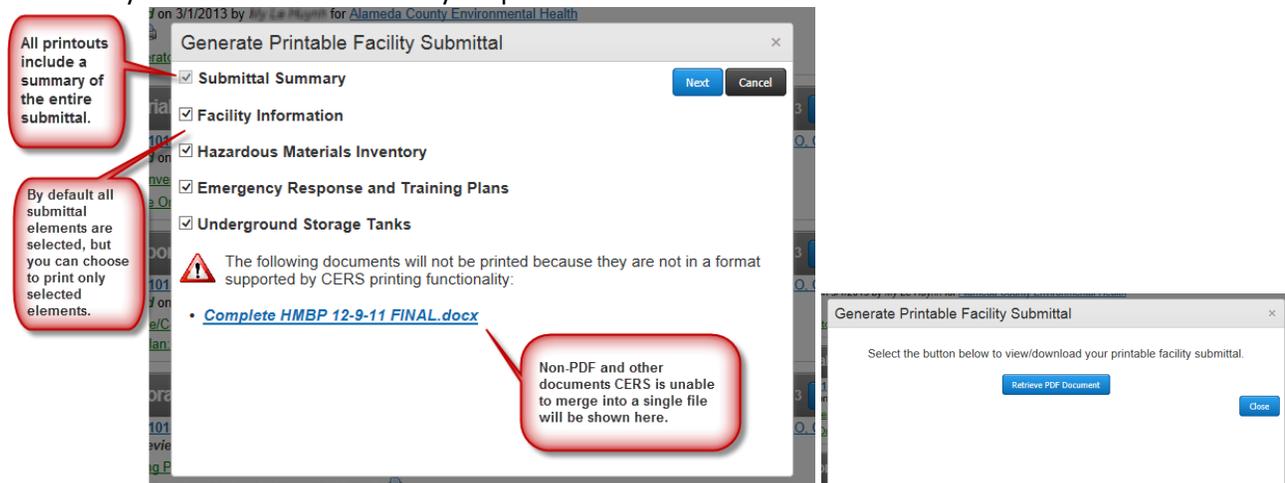
Additions/Changes Related to both Business and Regulator Portals

Printable Facility Submittals

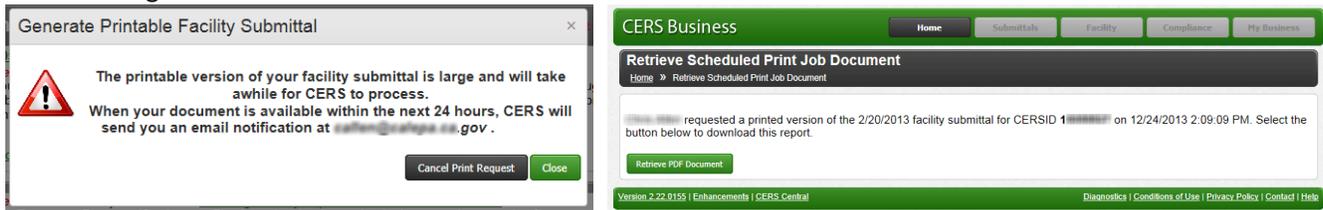
CERS now supports generating a printable PDF version of a Facility Submittal [CERS Enhancement #31]. This has been the most requested feature from the CERS business user community. This feature is available in three locations:



When the "Print Submittal" button is selected, a pop-up window appears where you can choose which submittal elements you would like included in your printout. Then select the "Next" button.



Depending upon the number of submittal elements, the quantity/size of uploaded documents, and the size of the Inventory, your printable facility submittal PDF document will either be available to download within 5-20 seconds as shown above, or it will be processed later in the day and you will receive an email including a link for downloading the document.



Please note the following documents that will be excluded from submittal printouts:

1. Any non-PDF documents will be excluded. Cal/EPA may eventually be able to convert and include certain simpler documents types (text files, graphics, maybe Microsoft Word & Excel documents as well).
2. Occasional PDF documents with non-visible/internal formatting issues may be excluded.
3. Cal/EPA may exclude individual very large documents (10MB+).

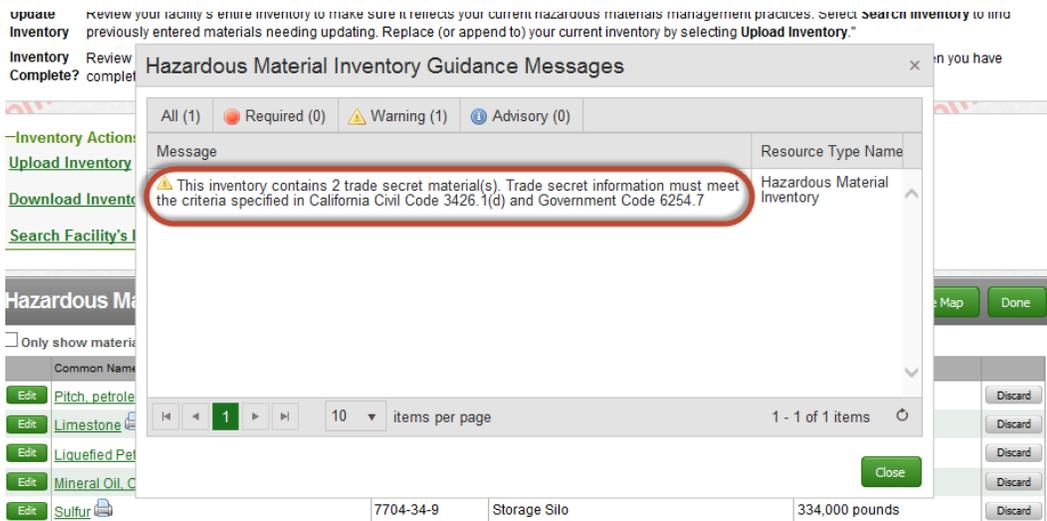
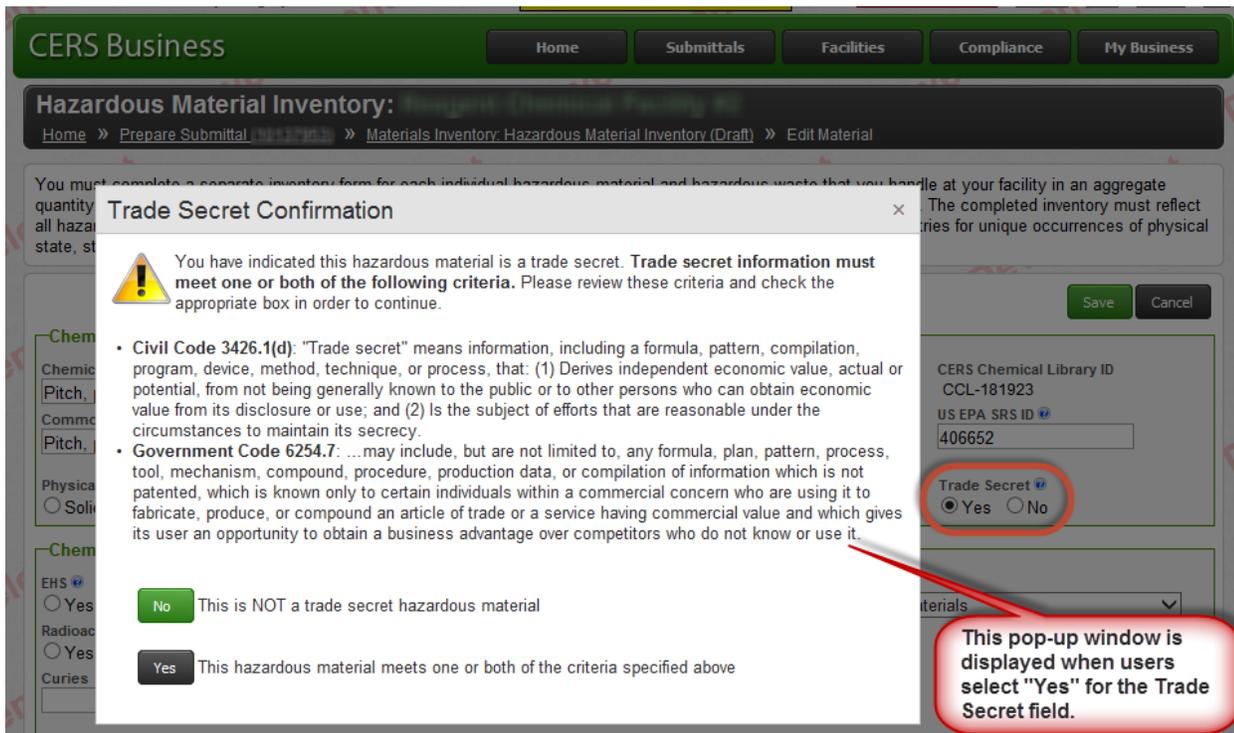
In most cases Cal/EPA will identify in advance the documents that could not be included in the submittal printout.

Trade Secret Material Reporting

Businesses can flag certain materials in their inventory are trade secret materials, which then establishes a requirement that regulators notify the business 30 days in advance of releasing such information due to a Public Records Act request. Businesses then have additional legal options as specified in [California Health and Safety Code Section 25511](#). Because these protections impose a substantial burden on regulators to implement (especially when the data is electronically available), UPAs will be more vigilant in ensuring businesses only flag a material as trade secret when it meets the legal criteria (California Civil Code 3426.1(d) and Government Code 6254.7). A cursory review of past inventory submittals with trade secret materials shows many businesses are flagging materials inappropriately. To help provide guidance to business users, CERS now includes the following two features to remind business and regulator users about trade secret materials.

In the Materials Detail form on the Business Portal, when a business users select “Yes” for the Trade Secret field a pop-up window is displayed reminding the user of the appropriate legal criteria for select the field and giving them the option to revert to a “No” value.

Once at least one material in an inventory is flagged as a trade secret, a new warning guidance message will be generated and displayed in the Business Portal reminding the users about appropriate usage of the trade secret designation. When this inventory is then later submitted to the regulator, this same guidance message is displayed to the regulator on the submittal review screens in the Regulator Portal, alerting them for the need to scrutinize whether the trade secret designation was appropriately applied.



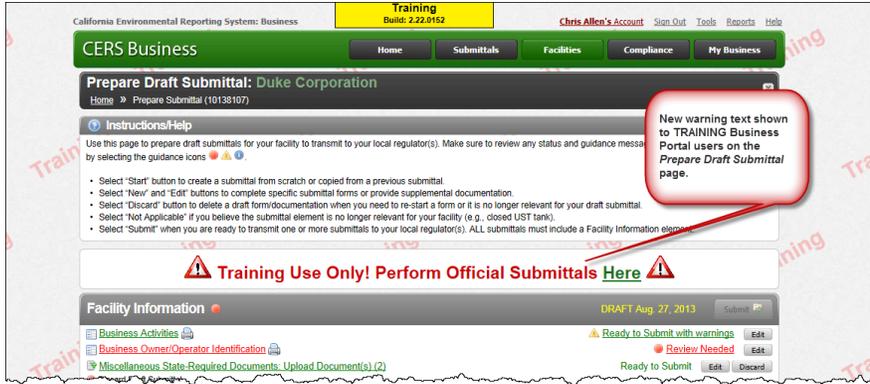
Miscellaneous Minor Changes/Enhancements Related to Business and Regulator Portals

- A “warning” guidance message is now displayed on the Business Activities form when an added/edited EPA ID number for the facility is less than the typical 12 character length.
- Problems were corrected on various “pop-up” screens in both portals where they were incorrectly positioned below the bottom of the screen. These issues only affected certain browser types/versions, and often would appear as a “greyed-out” screen.
- The pop-up screens detailing the guidance messages were modified to retrieve results much faster, along with other minor user interface improvements.

Business Portal Additions/Changes

Training Portal Alert Added to Prepare Draft Submittal Page

Unfortunately, a small but constant trickle of business users inadvertently enter their submittal data in the "Training" version of CERS, despite numerous warnings during the sign in process. An additional stern warning has been added to the *Prepare Draft Submittals* page as shown below.



Facility Reporting Status Report

The Business Portal includes a new report allowing a business to see an overview of the last submittals and Reporting Requirements for each of their business' facilities. This report can be used to identify facilities who have not reported in a timely manner. This report is available under both the Submittals menu (labelled as "Facility Status") and the Facilities menu (labelled as "Reporting Status").

Facility Reporting Status:

Home » Facility Reporting Status

Search

Identify Facilities needing to report
 Exclude Non-Regulated Facilities

Regulator: --All Regulators--

| Facility | FacInfo | Inventory | Plans | UST | TP | RMR | Remote | APSA |
|----------------------------|--|--|--|----------------|----------------|----------------|----------------|--|
| 1010 Windsor, CA 95492 | Under Review 03/07/2013 APPLICABLE | Under Review 03/07/2013 APPLICABLE | Under Review 03/07/2013 APPLICABLE | NOT APPLICABLE | NOT APPLICABLE | NOT APPLICABLE | NOT APPLICABLE | Under Review 08/23/2012 APPLICABLE |
| 1011 Bakersfield, CA 93307 | Accepted 06/17/2013 APPLICABLE | Accepted 08/17/2013 APPLICABLE | Accepted 06/27/2012 APPLICABLE | NOT APPLICABLE |
| 1011 TORRANCE, CA 90505 | Accepted 03/27/2013 Next Due: 01/23/2012 APPLICABLE | Accepted 03/27/2013 Next Due: 01/01/2014 APPLICABLE | Accepted 02/27/2013 Next Due: 01/01/2014 APPLICABLE | NOT APPLICABLE |
| 1011 El Centro, CA 92243 | Under Review 08/05/2013 APPLICABLE | Under Review 08/05/2013 APPLICABLE | Under Review 02/14/2013 APPLICABLE | NOT APPLICABLE | NOT APPLICABLE | NOT APPLICABLE | NOT APPLICABLE | Under Review 02/14/2013 APPLICABLE |
| 1011 Marysville, CA 95901 | Accepted 03/07/2013 Next Due: 01/31/2014 APPLICABLE | Accepted 03/07/2013 Next Due: 01/31/2014 APPLICABLE | Accepted 03/07/2013 Next Due: 01/31/2014 APPLICABLE | NOT APPLICABLE | NOT APPLICABLE | NOT APPLICABLE | NOT APPLICABLE | Accepted 03/07/2013 Next Due: 01/31/2014 APPLICABLE |

items per page

Export To Excel

31 - 35 of 288 items

Facility Reporting Status:

Home » Facility Reporting Status

Select this checkbox to limit results to facilities that have NOT reported since a specified date. In this example, results are filtered to facilities that have not submitted any submittal element in the past 6 months (since 6/6/2013)

Search

Identify Facilities needing to report --All Submittal Elements-- since: 6/6/2013

Exclude Non-Regulated Facilities

Regulator
--All Regulators--

Search

| Facility | FacInfo | Inventory | Plans | UST | TP | RMR | Remote | APSA |
|-----------------------------|--|--|--|--|----------------|----------------|----------------|--|
| 1013 Dixon, CA 95620 | Accepted 05/22/2013 Next Due: 11/30/2013 APPLICABLE | Accepted 05/22/2013 Next Due: 11/30/2013 APPLICABLE | Accepted 03/07/2013 Next Due: 10/01/2013 APPLICABLE | NOT APPLICABLE | NOT APPLICABLE | NOT APPLICABLE | NOT APPLICABLE | Accepted 03/07/2013 Next Due: 10/01/2013 APPLICABLE |
| 1013 Vacaville, CA 95687 | Under Review 06/10/2013 APPLICABLE | Under Review 04/02/2013 APPLICABLE | Accepted 02/12/2013 Next Due: 10/31/2013 APPLICABLE | Under Review 06/10/2013 APPLICABLE | NOT APPLICABLE | NOT APPLICABLE | NOT APPLICABLE | NOT APPLICABLE |
| 1014 STOCKTON, CA 95212 | Submitted 03/07/2013 APPLICABLE | Submitted 03/07/2013 APPLICABLE | Submitted 03/07/2013 APPLICABLE | NOT APPLICABLE | NOT APPLICABLE | NOT APPLICABLE | NOT APPLICABLE | Submitted 02/27/2013 APPLICABLE |
| 1014 | Accepted | Accepted | Accepted | | | | | Accepted |

Miscellaneous Minor Changes/Enhancements to Business Portal

- Minor user interface visibility and placement improvements on various forms.
- The UST Certification of Installation/Modification form was corrected to require users to select at least one Project Type description ("Description of Work Being Certified") checkboxes (CDR # [483a-1](#), [483a-2](#), [483a-3](#), [483a-4](#), [483a-5](#)) before submitting the form.
- Validations were added a number of date-related fields either preventing or warning when unreasonably old or future values are entered.
- When users upload a large file in the Upload Multi-Facility/Large Inventory or the Upload Owner/Operator Upload features that result in deferred processing of the data, CERS now provides much more informative information to the business' users about why they can't submit submittals and how they can cancel the deferred processing if they wish to. Several detailed error messages were added to both of these features as well as Cal/EPA encountered user uploads with unusual/unanticipated problems.
- Two Participating Agencies (PAs) in Orange County were removed and their facility mappings associated with the CUPA. A number of minor changes were made to CERS the Unified Program Regulator Directory to correctly handle deleted UPAs.
- In the various pop-up dialog boxes where a user has selected a "Discard" button for a form/document or an entire submittal element, text was modified and warning graphics were added to help catch the user's attention and have them confirm they truly want to discard the item.
- Various fixes were implemented where unusual use of the "Discard" button on certain resources caused UST and Tiered Permitting submittals to not be submittable.

Regulator Portal Additions/Changes

Submission Review/Processing Enhancements

New features were added to the Submittal Processing page (shown under the "Submittals" menu as *Submittal Processing*). This page, which has been available for about a year, and is focused on supporting regulators in performing rapid review of incoming submittals and determining which can be accepted quickly versus submittals involving changes from the facility's last submittal and/or include guidance messages. The new "Change Type" column shows a status summarizing the type/degree of change between the submittal element and the last submitted submittal element for this facility.

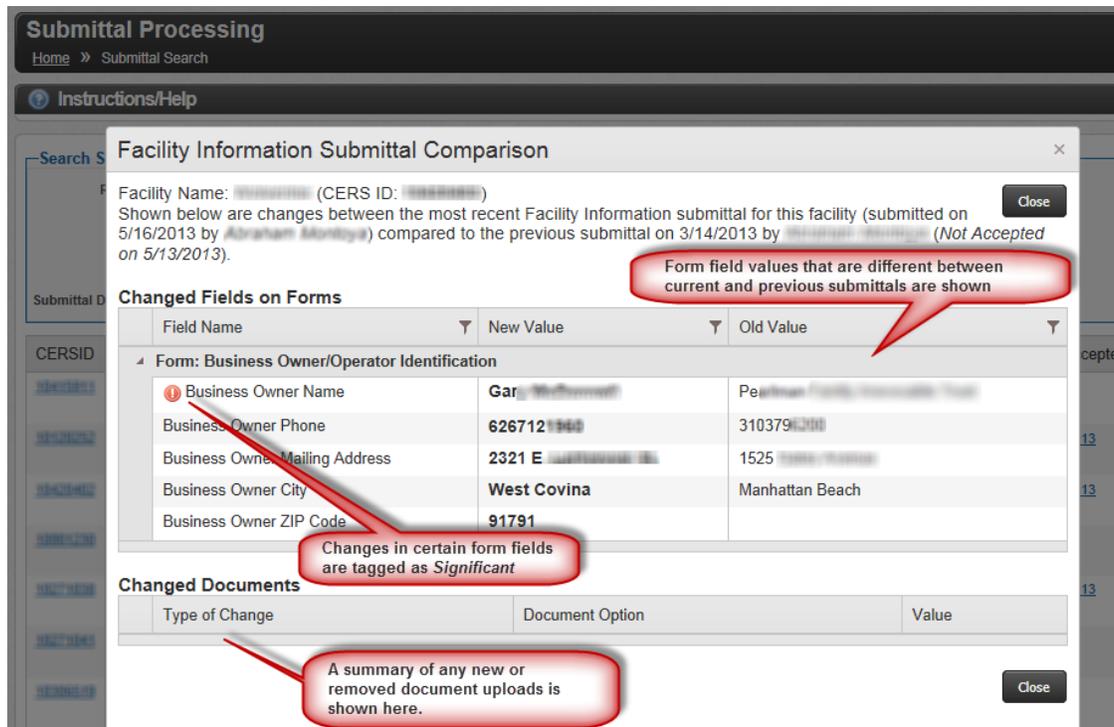
For submittals labelled with a Change Type of *Changed* or *Significant*, select the label's link to view a change summary of the form fields and/or document uploads that have changed in the new submittal. For Inventory submittal elements, it is not possible to perform an accurate material-by-materials comparison between submittals, so instead the change summary shows 10 values summarizing materials counts and quantities for the current and last submittal [CERS Enhancement #25]. Values more than 10% different are flagged as *Changed*, and changes of 100% or more are flagged as *Significant*. [CERS Enhancement #14]

Submittals flagged with *No Changes* include an "Accept" button which allows "one-click" acceptance of such submittals (rather using "Change Status" button/pop-up window). [CERS Enhancement #13]

<https://cersregulator.calepa.ca.gov/SubmittalProcessing>

The screenshot shows the CERS Regulator Submittal Processing interface. At the top, there is a navigation bar with tabs for Submittals, Facilities, Businesses, Regulators, Compliance, Responders, and Reports. Below this is the Submittal Processing header with a Home link and a Submittal Search link. A main navigation bar contains an Instructions/Help link. The main content area is titled "Search Submittals" and includes a search form with fields for Regulator (Los Angeles County Fire Department), CERS ID, Facility Name (Starts with), Facility ID/Key, City (Torrance), ZIP Code, Element (--All Submittal Elements--), and Submittal Date (From 1/1/2012 to 12/7/2013). There are Search and Clear buttons. Below the search form is a table of submittals with columns: CERSID, Address, Submitted, Change Type, Submittal Type, Submittal Status, and Last Accepted. The table contains five rows of data. Callouts highlight several features: a "New 'Change Type' column" callout points to the Change Type column, explaining that it shows the type/degree of change and includes "Accept" buttons for "No Changes". A "Use this to filter on certain type of submittals" callout points to the Change Type dropdown menu, which is currently set to "--All Change Types--". A "Guidance Messages now displayed here" callout points to a yellow warning icon in the Submitted column of the first row. The footer of the page includes "Version 2.22.0152 | Enhancements | CERS Central" and "Diagnostics | Conditions of Use | Privacy Policy | Contact | Help".

Submittal Comparison Summary Pop-up Window



Determining the differences between the current and previous submittals is calculated every few hours by the CERS servers. If the differences between a current and its previous submittal have not yet been calculated, the submittal will be labelled with a Change Type of *Compare Now* ([Compare Now](#)). Select the label's link to have CERS immediately calculate the difference with the previous submittal. By mid-December Cal/EPA's servers will have calculated differences all past submittals.

The change detection is still under development for the UST and Tiered Permitting submittal elements, and is anticipated to be available sometime in January 2014.

Cal/EPA has initially established that changes between submittal in list of form fields below should be marked as "Significant". This list is just a starting point, and Cal/EPA is looking for further direction from the Electronic Reporting TAG to identify modifications to this list. Identifying fields that should be flagged for "Significant" change only impacts the assistance features on the CERS Submittal Processing page, and falls outside of the CERS Data Dictionary and regulatory process.

| CDR ID | Form Name | Field Name |
|--------|---------------------|---|
| 1 | Business Activities | Facility ID Number |
| 2 | Business Activities | EPA ID Number |
| 3 | Business Activities | Business Name |
| 4 | Business Activities | Hazardous Materials On Site |
| 4a | Business Activities | CalARP Regulated Substances |
| 5 | Business Activities | Own or Operate Underground Storage Tank |
| 8 | Business Activities | Own or Operate Aboveground Petroleum Storage Tank |
| 9 | Business Activities | Hazardous Waste Generator |
| 10 | Business Activities | Recycle |
| 11 | Business Activities | Onsite Hazardous Waste Treatment |
| 12 | Business Activities | Financial Assurance |
| 13 | Business Activities | Remote Waste Consolidation Site |
| 14 | Business Activities | Hazardous Waste Tank Closure |
| 14a | Business Activities | RCRA Large Quantity Generator (LQG) |
| 14b | Business Activities | HHW Collection |

| | | |
|------|--|------------------------------------|
| 103 | Business Activities | Business Site Address |
| 104 | Business Activities | City (Business) |
| 105 | Business Activities | ZIP Code (Business) |
| 111 | Business Owner / Operator Identification | Business Owner Name |
| 403 | UST Facility Information | Facility Type (UST Facility) |
| 420 | UST Facility Information | Tank Owner Type |
| 421 | UST Facility Information | BOE Number |
| 432 | UST Tank Information | Tank ID # |
| 436 | UST Tank Information | Tank Capacity In Gallons |
| 437 | UST Tank Information | Number of Compartments in the Unit |
| 601f | Tiered Permitting Facility Form | Shortened Review Request |

Facility Reporting Status Report

The Regulator Portal now includes a new report allowing regulators to see an overview of the last submittals and Reporting Requirements for each of the facilities they regulate. This report can be used to identify facilities who have not reported in a timely manner (as defined by the regulator). A similar version of this report is available in the Business Portal filtered to a listing of facilities associated with the selected business. This report is available under both the Submittals menu (labelled as "Facility Status") and the Facilities menu (labelled as "Reporting Status").

CERS Regulator | Submittals | Facilities | Businesses | Regulators | Compliance | Responders | Reports

Facility Reporting Status
Home » Facility Reporting Status

- Search
- Submittal Processing
- Facility Status**

Search

Identify Facilities needing to report
 Exclude Non-Regulated Facilities
 Regulator: --All Regulators--

Facility Reporting Status Table:

| Facility | FacInfo | Inventory | Plans | UST | TP | RMR | Remote | APSA |
|---|--|--|--------------------------------------|----------------|----------------|----------------|----------------|--------------------------------------|
| 100000014 California Facilities Int'l State Route 99 Pioneer, CA 95866 | Accepted 03/26/2013 APPLICABLE | Accepted 03/12/2013 APPLICABLE | Accepted 03/12/2013 APPLICABLE | NOT APPLICABLE | NOT APPLICABLE | NOT APPLICABLE | NOT APPLICABLE | Accepted 03/26/2013 APPLICABLE |
| 100000014 California Fleet Drive State Route 99 Pine Grove, CA 95865 | Accepted 04/16/2013 APPLICABLE | Accepted 03/27/2013 APPLICABLE | Accepted 03/27/2013 APPLICABLE | NOT APPLICABLE | NOT APPLICABLE | NOT APPLICABLE | NOT APPLICABLE | Accepted 04/09/2013 APPLICABLE |
| 100000014 California Office 2035 North Orange Street Chico, CA 95928 | No Submittal APPLICABLE | No Submittal APPLICABLE | No Submittal APPLICABLE | NOT APPLICABLE | NOT APPLICABLE | NOT APPLICABLE | NOT APPLICABLE | No Submittal APPLICABLE |
| 100000014 California Alliance 173 Monte Vista Street Angels Camp, CA 95221 | Not Accepted 04/26/2013 Next Due: 11/18/2013 APPLICABLE | Accepted 04/26/2013 Next Due: 04/25/2014 APPLICABLE | Accepted 03/21/2013 APPLICABLE | NOT APPLICABLE |
| 100000014 California Wood Point Hwy 28 Wood Point West Point, CA 95255 | Accepted 03/27/2013 Next Due: 03/01/2013 APPLICABLE | Accepted 03/27/2013 APPLICABLE | Accepted 03/27/2013 APPLICABLE | NOT APPLICABLE | NOT APPLICABLE | NOT APPLICABLE | NOT APPLICABLE | Accepted 03/27/2013 APPLICABLE |

Export To Excel

21 - 25 of 500 items

5 items per page

Callouts:

- A row is returned for every facility associated with the selected UPA.
- Each column represents a Submittal Element type, and shows the date and submittal status of the facility's last submittal, along with the a label indicating the Facility's Reporting Requirements for that submittal element.
- The submittal element's "Next Due Date" for the facility is also displayed if present. (This date is manually entered by the regulator in the Submittal Processing or Reporting Requirement pages.)
- All results can be exported to an Excel spreadsheet

Facility Reporting Status
[Home](#) » [Facility Reporting Status](#)

Select this checkbox to limit results to facilities that have NOT reported on all or a specific submittal element type since a specified date. In this example, results are filtered only facilities that have not submitted an Inventory since in the past year (since 12/5/2012)

Search

Identify Facilities needing to report **Hazardous Materials Inventory** since: 12/5/2012

Exclude Non-Regulated Facilities

Regulator
 Alameda County Env Health (CUPA)

Search

| Facility | FacInfo | Inventory | Plans | UST | TP | RMR | Remote | APSA |
|------------------------------|--|--|----------------------------|----------------|----------------|----------------|----------------|----------------|
| 1000 ALAMEDA, CA 94501 | No Submittal APPLICABLE | No Submittal APPLICABLE | No Submittal APPLICABLE | NOT APPLICABLE |
| 1000 ALAMEDA, CA 94501 | Not Accepted 08/19/2008 APPLICABLE | Not Accepted 08/19/2008 APPLICABLE | No Submittal APPLICABLE | NOT APPLICABLE |
| 1000 Emeryville, CA 94608 | Accepted 01/04/2010 APPLICABLE | Accepted 01/04/2010 APPLICABLE | No Submittal APPLICABLE | NOT APPLICABLE |

Send Email to Contact

In the Person Details screens for both business and regulator users, a new “Send Email” button has been added that will allow regulators to send an email message through the CERS automated email system. The likely usage for this feature is to allow regulators to send test emails to a business user who claims they are not receiving automated email messages from CERS (e.g., Account Activation emails). In most of these cases, the business user’s email client software or corporate email system is diverting or blocking the automated emails as spam. Often this problem can be resolved by adding the CERS automated email address (cers@calepa.ca.gov) as a trusted email or contact in the email client software.

CERS Regulator

Submittals Facilities **Businesses** Regulators Compliance Responders Reports

Business: Walmart
[Home](#) » [Business Search](#) » [Walmart](#) » [People](#)

Summary
 Facilities
 Submittals
 Compliance
People
 Action Required
 Notifications
 Email History
 Documents

Person Details

Send Person Email

Send Email

Prepare Email

To
 Carla [email address]@walmart.com

Subject

Message

When you drill into a person/user’s detail page for a business, this “Send Email” button supports sending an email to the user via the CERS email server. This could be useful for testing if a user’s email client is blocking CERS emails as spam, as well as other communications.

Send Cancel

Transfer Archived Submittals to a Facility's Current Owner

A new feature is available allowing lead regulator users of a facility to transfer archived submittals from a facility's previous organization to the current one. This feature is relevant because many facilities migrated from CERS1 or seeded by CUPAs were originally established in CERS2 in a single facility organization, and then were later transferred/consolidated into a different CERS Organization. During 2012 CERS did not always correctly transfer a facility's existing submittals during the facility transfer process, while in other cases regulators performing a facility transfer did not select the appropriate options to transferring the facility's past submittals.

CERS Regulator | Submittals | Facilities | Businesses | Regulators

Facility: (CERSID: 92)

Home » Facility Search » Facility Summary: 1 » Submittal History

Summary | **Submittals** | Reporting | Requirements | Compliance | Notifications | Manage Facility | Change UPA | Location Map

Submittal History for

| CERSID | Address | Submitted | Facility | Inventory | Plans | UST |
|------------------------|---------|-----------|----------|-----------|-------|-----|
| No records to display. | | | | | | |

Export to Excel | Displaying items 0 - 0 of 0

Archived Submittal History for CERSID: 1

Submittals shown below were submitted by previous owner/operators of this facility.

| CERSID | Address | Submitted | Facility | Inventory | Plans | UST | P | RMR | Remote | Tank | APSA |
|----------|----------------------|-----------|----------------------|----------------------|----------------------|-----|---|-----|--------|------|------|
| 10424392 | Mckinleyville, 95521 | 6/20/13 | Accepted 7/1/2013 | Accepted 7/1/2013 | Accepted 7/1/2013 | | | | | | |

Export to Excel | Displaying items 1 - 1 of 1

Version 2.22.0153 | Enhancements | CERS Central | Diagnostics | Conditions of Use | Privacy Policy | Contact | Help

CERS Regulator | Submittals | Facilities | Businesses | Regulators | Compliance | Responders | Reports

Facility Submittal: : Kmart #7390 (10424392) | Print Submittal

Home » Submittal Search » Submittal: 6/20/2013 (10424392)

Submittal: Jun. 20, 2013 2:35 PM

Facility Information | Accepted Jul. 1, 2013 | Set Submittal Status

Submittal was Accepted on 7/1/2013 by Dean Adams for Humboldt County Division of Environmental Health.

- Emergency Response/Contingency Plan: Upload Document(s)
- Employee Training Plan: Provided Elsewhere in CERS

Transfer this Facility Submittal to the current organization

Submittal Search

Version 2.22.0153 | Enhancements | CERS Central | Privacy Policy | Contact | Help

Upon selecting the button the model pop up dialog will appear for confirmation.

Transfer Facility Submittal

Are you sure you want to transfer this Facility Submittal to the current organization?

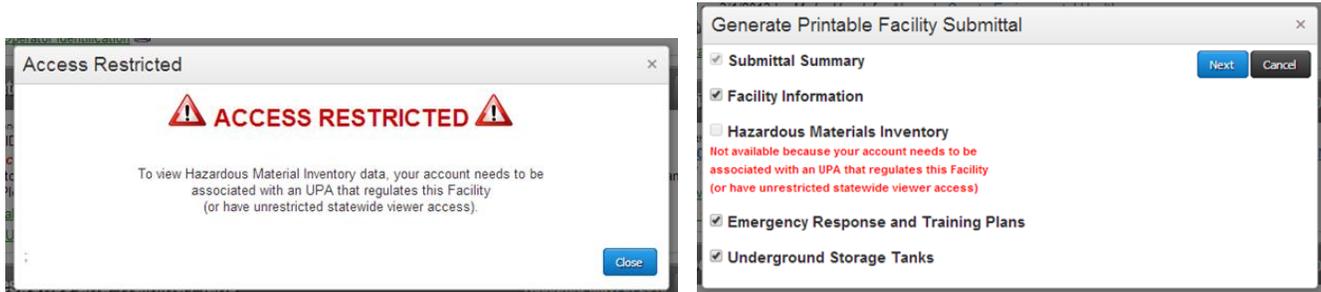
DO NOT do this unless you are sure!

This process is irreversible!

Confirm Cancel

Inventory Submittal Details Only Shown to the Facility's CUPA/PA Regulator Users

Beginning in later December, the Regulator Portal's security provisions will be somewhat increased so the details of an Inventory Submittal (viewing material descriptions form, downloading the Site Map, generating the Inventory Matrix Report or Excel downloads, etc.) can only be viewed by regulators users who are associated with the facility's current CUPA (and any PAs as applicable). All regulator users for all UPAs will continue to be able to view facility listings, submittal summaries, CME information for all facilities statewide. Most UPAs will be unaffected by this change, unless they were using CERS to allow neighboring emergency response UPAs to view inventory detail data. In such cases, you will need to explicitly add the CERS users of the neighboring emergency response UPAs grant as users of your UPA with "viewer" rights.



Miscellaneous Minor Changes/Enhancements to Regulator Portal

- The various search screens involving Action Items and Notifications were enhanced and the search performance was improved, especially for Notification searches.
- The Inspection Search page now includes links to a facility's summary page, along with some minor user interface improvements.
- Facility Merge processing pages were modified to not allow merging of facilities where 1) the two facilities are regulated by different CUPAs, or 2) the facility to be merged has inspection records associated with it. The pages were also modified to allow merging a facility **with** submittals into a facility **without** submittals for situations where the business or regulator wish to retain a specific CERS ID.
- The FacilityRegulatorKey field was added to the "Export To Excel" feature in the Submittal Search page.
- Additional filters and fields were added to the CME Data Upload History feature.

Infrastructure Enhancements

Cal/EPA implemented mechanisms to improve Business Portal performance by distributing CERS Business Portal users across several different webservers. This change has resulted in far fewer error pages for CERS Business Portal users. In general these server/infrastructure changes have not had any negative impact upon users aside from a few periods of downtimes in November and early December. To ensure Business Portal users are correctly distributed across Cal/EPA's web servers, it is critical that user access the Business Portal from the CERS Central home page at <http://cers.calepa.ca.gov/>. Regulators in particular should make sure any links to CERS from their web sites and other publications only references this URL.

Post-Submittal Customer Survey Results

Beginning in mid-August 2013 Cal/EPA prompted CERS Business Portal users who have just submitted a facility submittal to complete a brief 4 question survey. About 22% of users have completed the survey, and have provided the responses shown below. A summary of survey responses for the three questions with controlled answers are shown below during the August-December period. In general the results have shown been fairly positive and consistent so through the 4 months. Cal/EPA monitors and responses as appropriate to response provided to a fourth question asking for additional comments.

| | | | | |
|---|------------------------------|--------------------------|------------------------|----------------------|
| 1) CERS helps me/my business meet California's hazardous materials and hazardous waste related electronic reporting requirements. (2844 Total Question responses) | | | | |
| 6.89%: 1) Not at All | 6.05%: 2) Only a Little | 21.45%: 3) Somewhat | 31.86%: 4) Quite a Bit | 33.76%: 5) Very Much |
| 2) CERS' design helps ensure the quality of data I report to my CUPA is acceptable. (2806 Total Question responses) | | | | |
| 6.41%: 1) Not at All | 6.20%: 2) Only a Little | 22.31%: 3) Somewhat | 32.68%: 4) Quite a Bit | 32.39%: 5) Very Much |
| 3) Did you find CERS easy to use? (2818 Total Question responses) | | | | |
| 16.25%: 1) Difficult | 21.79%: 2) A Bit Challenging | 21.93%: 3) About Average | 24.59%: 4) Pretty Easy | 15.44%: 5) Very Easy |

Electronic Data Transfer (EDT)

As of late December 2012 there were 35 CUPAs authorized for production access to at least Tier 1 and 2 services, and 16 CUPAs who have performed successful production transactions. One EDT Implementer (Decade) has been authorized to use all 6 EDT service tiers.